

RFP # 74330225R0048 Fiber Dedicated Internet Access Services  
Miscellaneous Questions

	RFP Reference Document	Question	ABMC Response
1	PWS & Pricing Sheet	The SLA provided in the PWS does not seem to align with the SLA in the pricing worksheet. Where SLA in the PWS states a 99.9% uptime on CLIN 0006 and 0008, the Pricing Worksheet under Column I shows a Contractor SLA (Target 99.5% or Higher). Can the agency confirm what SLA should be met?	Contractor shall propose SLA for each site based on its current capabilities and annotate this as the company sees fit in the pricing sheet. ABMC prefers to have an enforceable SLA backed by Contractor's confidence and capabilities, and does NOT require the same SLA at all sites. ABMC also does NOT require a diverse second circuit.
2	PWS	The RFP requires all locations transitioned to new service by April 15, 2026. The existing contract expires July 2026. Will there be a period of parallel operations between April and July?	Yes, that period is intended as a backup phase for both ABMC and awardee, however realistically and preferably we do not do any work in the weeks and days leading up to Memorial Day 2026 (all sites), and D-Day 82 (Normandy American Cemetery).
3	CLIN 0002 of PWS	In order to provide a FFP for this CLIN, there needs to be a uniform set of assumptions. For instance, if asbestos is encountered, who is responsible for removal? What if wall thickness is greater than standard? Does this apply to both Inside and Outside Plant? Will Site Survey results allow modification of CLIN 002? Is ABMC seeking a FFP which is a bottom line Not to Exceed total price per site or is ABMC seeking a set of metrics based on standard expectations?	1) ABMC would be responsible for asbestos removal 2) Contractors shall assume that walls thickness vary 3) PWS requires a good faith estimate for CLIN 2 and CLIN 3 per unit cost. For instance, North Africa site (Tunisia American Cemetery) may require all new cablings, while the other 29 locations should be able to reuse existing fiber cabling. 4) Costs should be separate but standard for inside and outside wiring.
4	PWS	Besides D-Day, Memorial Day, and Veterans Day, can ABMC provide a list of events for each country in the past year that required temporary bandwidth expansion?	<a href="#">In the past year, ABMC also commemorated Battle of the Bulge 80 and Manila 80th Liberation. This requirement is based on significance of historical events, therefore it may not be possible to list all upcoming events. However, once the contract is awarded, ABMC will provide an annual list of planned events (for examples DDay 85, Manila 85, Battle of the Bulge 85, etc.)</a>

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5	CLIN 0006 of PWS and Pricing Worksheet	It appears that ABMC is seeking 10 GB capacity at each site but will only utilize the full 10 Gb at special events. The Pricing Table only specifies "Target Bandwidth"; however the description under CLIN 005 in the PWS indicates that bandwidths at each site will be determined by ABMC. Under CLIN 006 does ABMC expect to be billed for the full 10 GB as a MRC, or will billing be based on a lower bandwidth (which is heretofore unspecified in the RFP) under normal operations and pay a temporary 10 GB upgrade charge under CLIN 008 for special events? Can ABMC clarify how this is supposed to be reflected in the Pricing Table?	<p>ABMC doesnot expect to pay for 10Gb MRC, it is only intended for special events.</p> <p>As stated in the PWS, ABMC expects the MRC to reflect a best value based on number of staff at each site AND bandwidth options available from the local carrier.</p>
6	Pricing Worksheet	Can coordinates to the Corozal American Cemetary be provided?	<p>Latitude: 8.988383 / N 8 degrees 59'18.18"Longitude: -79.572950 / W 79 degrees 34'22.619</p> 