

American Battle Monuments Commission

Access Statement for Cambridge American Cemetery



Introduction

Located in countryside, on the outskirts of Cambridge (less than five miles/ 17 minutes by car).

Situated on a north-facing slope of the Chiltern Hills, access to the site is level.

The site is fully wheelchair accessible; one wheelchair is available to borrow - ask at the Visitor Center; a touch-tour, with verbal description, can be provided for the visually impaired when booked in advance.

If you have any special requirements, please feel free to call ahead to discuss any needs with our staff.

Phone – **01954 210 350**; email – Cambridge@abmc.gov



Pre-Arrival

Rail passengers should use Cambridge Station, 6.3 miles from Cambridge American Cemetery; [visit the National Rail Enquiries website for information on facilities, taxi and bus services](#). It is advisable to book taxis in advance to secure an accessible vehicle. [Visit the Stagecoach website for information on bus services and timetables](#) and search **Coton, American Cemetery**. Both [Cambridge City Sightseeing Bus](#) and No. 4 Cambridge Service Bus (this service is currently under review) stop outside the cemetery gates and have accessibility ramps.

The cemetery does not offer a collection service.

The area surrounding the cemetery entrances and the car parks are paved.

Further information about equipment hire, wheelchair repair, Shopmobility or RADAR toilets is **not** available.

ABMC does not provide alternative formats such as large print or audio. The [ABMC website](#) was designed using the W3C (World Wide Web Consortium) Web Accessibility Initiative standards as a guide.

Car Parking and Arrival

The cemetery is on a hill, but access to all parts of the site except the lower/north car park is level, including the buildings. Car parks are free to all:

- Main car park – 60 spaces
- Blue badge parking – 3 spaces; 10-15m from entrance via accessibility ramp
- Lower car park - 8 spaces; steps to site
- Large overflow car park – this is cobbled

The type of surface to the entrance from the car park is level, firm and tarmac/paved. After sunset the lit areas are the Visitor Center, Entrance, and paths to the main car park. There is a drop-off/pick-up point, with dropped curb and level entrance to the site, from A1303. There are no doors, steps or obstacles on entering the cemetery via the main/south entrance.

There are doors to the Visitor Center, which is usually fully manned:

- The double doors have handles and open outward.
- Staff are on hand to help as necessary.
- Each door gives an opening of 31"/790mm.
- The opening for both doors is 62"/1570mm.

Photographs of the accessible car park and walkways can be seen at the end of this document.

Main Entrance and Reception - no Ticketing Area

All areas are level access with the exception of the lower/north car park. Paths around the entrance and along the Wall of the Missing are paved with York Stone. The Memorial Building and Visitor Center (which is reached by a wide, level metal ramp) have stone tiled floors. There is seating throughout the site. The Visitor Center is lit by halogen down-lighters.

In the Entrance courtyard, set on a table (height 28.5"/725mm) there is a 3-dimensional, tactile representation (35.5"/900mm x 35.5"/900mm) of the site, all set in bronze.

All visitor services are FREE, so there is no ticket kiosk. The desk in the Visitor Center is low level, as is access to all literature. **There is no induction loop.** To borrow the wheelchair, or pen and paper, please enquire at the Visitor Center desk. We are a small staff, so should the Visitor Center be un-manned, please try the Office in the entrance Courtyard.

Attraction, Displays and Exhibits

The site is an open-air venue. The Visitor Center, Wall of the Missing and Memorial Building are fully accessible. The paths in the burial plots, around the flagpole and pools are gravel.

In the Visitor Center the exhibits are visual with written text and electronic kiosks. The Introductory Video has sub-titles. Cemetery tours can be requested in advance (please call 01954 210 350). Alternatively, you can ask at the Visitor Center upon arrival. Tours are subject to staff availability. Kiosks in the exhibition area show archive film with sound and music. There are no obstacles, doors or stairs within the 4,000 sq. ft., tile-floored, Visitor Center, which has ample seating and is well lit with halogen down-lights.

Public Toilets

There is a toilet block at the main entrance, including a separate, unisex accessible toilet. There is a further accessible (**staff**) toilet in the Visitor Center (please ask to be shown where it is, if necessary).

Entrance Accessible Toilet:

- Width of entrance door is 36"/910mm.
- Clear space is to the right of the toilet and is 44"/1120mm wide.
- Height of toilet seat to floor is 19"/480mm.
- Grab rails:
 - Vertical rails either side of wash basin
 - Vertical rail to right of toilet
 - Horizontal rails on either side of toilet; one is vertical when stored and can be lowered into position
 - Horizontal rail on inside of outward opening door
- Emergency, floor length pull-cord sounds in Administration building
- Fire alarm is light and sound

Visitor Center Accessible Toilet:

- Width of entrance door is 34"/860mm.
- Clear space is to the right of the toilet and is 44"/1120mm wide.
- Height of toilet seat to floor is 19"/480mm.
- Grab rails:
 - Vertical rails either side of wash basin
 - Vertical rail to right of toilet
 - Horizontal rails on either side of toilet; one is vertical when stored and can be lowered into position
 - Horizontal rail on inside of outward opening door
- Emergency, floor length pull-cord sounds in Visitor Center
- Fire alarm is light and sound

Both accessible toilets are well lit with down-lights; the floors are non-slip tiles; the taps are lever operated.

Grounds and Gardens

The site is an open-air venue. None of the grassed areas are out of bounds and all are level, although there is a turf height step up from the paths to the grass in the burial plots. Due to the sensitive nature of the site, picnicking is not permitted.

The Visitor Center, Wall of the Missing and Memorial Building are fully accessible by paved paths and a metal ramp. The paths in the burial plots and around the flagpole are gravel. The narrowest path on site is 44.5"/1130mm wide.

Staffing levels permitting, it is possible to be driven around the more distant parts of the site by golf buggy. Ask a member of staff if you need that type of assistance, but preferably enquire in advance.

Additional Information

Disability Awareness training – the majority of staff are trained.

Evacuation provision – exits are signed, and staff will assist.

Assistance/Guide dogs are allowed on site; ask staff for water; there are no dog run/toilet areas.

Signage:

- Fire exit signs are international green and white;
- Informational signs are blue and white.
- Font:
 - Main message – Myriad Pro Semibold Condensed all caps, 200/244 with 8 point rule centered between the lines
 - Message – 68/80 point Minion Pro Regular;

- Wheelchair accessible areas are marked with a white, international accessibility sign on a blue background – this includes car parking;
- Pictograms are used.

In the Entrance courtyard, set on a table (height 28.5"/725mm) there is a 3-dimensional, tactile representation (35.5"/900mm x 35.5"/900mm) of the site all set in bronze.

There is no facility to charge mobility scooters or battery powered wheelchairs on site.

There is ample hotel/B&B accommodation in and around Cambridge of all types.

A new path to give more direct access from Disabled Parking to Entrance Area has been built. Should this not be available due to maintenance, there is a separate path to the main entrance, adjacent to the main gate (see the photographs included).

Contact information

Address: Cambridge American Cemetery, Madingley Road, Coton, Cambridge CB23 7PH

Telephone: 01954 210 350

Email: Cambridge@abmc.gov

[ABMC website](#)

GPS: **N52 13.020 E0 03.320**

Hours of opening: 09:00-5:00 p.m. daily; closed January 1st and December 25th.

[Learn about mobility equipment hire.](#)

[See information about taxis in the area.](#)

[See information about public transportation in the area.](#)

Photos Showing Accessibility of Cambridge American Cemetery



Disabled parking located at beginning of car park.



Level entrance courtyard and accessible toilet.



Ramp entrance to site from disabled parking bays.



Exit from ramp to car park.

Photos Showing Accessibility of Cambridge American Cemetery



Ramp from entrance courtyard to lower level.



Ramp from main courtyard to flagpole area.



Level interconnecting pathways lead from flagpole area to burial plots.



Ramp between flagpole area and Wall of the Missing.

Photos Showing Accessibility of Cambridge American Cemetery



Ramp from Wall of the Missing to Memorial Building.



Ramp to Memorial Building entrance.



Alternative path from car park to main pedestrian entrance.



Raised walkway to Visitor Center.